

MAY AND ASSOCIATES THERAPY CENTER  
862 BRAWLEY SCHOOL RD SUITE 202  
MOORESVILLE, NC 28117  
WELCOME!

DATE \_\_\_\_\_ THERAPIST \_\_\_\_\_

**DESIGNATED**

CLIENTS NAME \_\_\_\_\_  
LAST FIRST MIDDLE

HOME ADDRESS \_\_\_\_\_  
STREET PO CITY STATE ZIP

BIRTHDATE \_\_\_\_\_ AGE \_\_\_\_\_ CELL PHONE ( ) \_\_\_\_\_

HOME PHONE ( ) \_\_\_\_\_ WORK PHONE ( ) \_\_\_\_\_

EMAIL \_\_\_\_\_

SS# \_\_\_\_\_ GENDER M F MARITAL STATUS: S M D W SEP

EDUCATION COMPLETED \_\_\_\_\_ OCCUPATION \_\_\_\_\_

EMPLOYER OR SCHOOL ATTENDED \_\_\_\_\_  
(circle one)

SPOUSE OR PARENTS NAME \_\_\_\_\_ DOB \_\_\_\_\_  
(circle one)

**RELATIVE TO NOTIFY IN CASE OF EMERGENCY** \_\_\_\_\_

RELATIONSHIP \_\_\_\_\_ PHONE # ( ) \_\_\_\_\_

**INSURANCE**

POLICY HOLDER NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

DOB \_\_\_\_\_ PHONE# \_\_\_\_\_ SS# \_\_\_\_\_

EMPLOYER \_\_\_\_\_

RELATIONSHIP TO CLIENT \_\_\_\_\_

INSURANCE COMPANY \_\_\_\_\_ ID# \_\_\_\_\_

GROUP# \_\_\_\_\_ INSURANCE CO. PHONE # \_\_\_\_\_

PLEASE LIST EVERYONE WHO LIVES IN YOUR HOME WITH CLIENT:

NAME	RELATIONSHIP	NAME	RELATIONSHIP
------	--------------	------	--------------

Has the client been involved in therapy or any other type of counseling programs?

If so, When \_\_\_\_\_ Where \_\_\_\_\_

Reason \_\_\_\_\_

Is the client presently under a physician's care for physical problems \_\_\_\_\_ Yes \_\_\_\_\_ No

Primary Care Physician \_\_\_\_\_ Phone ( ) \_\_\_\_\_

List Allergies, if any \_\_\_\_\_

Current Medications

Substance Abuse History : Type \_\_\_\_\_ Date(s) \_\_\_\_\_

What problems are you presently experiencing? \_\_\_\_\_

What do you expect from therapy? \_\_\_\_\_

If need be, would other relatives be willing to come into therapy sessions?

\_\_\_\_\_ Yes \_\_\_\_\_ No If no, please indicate reason \_\_\_\_\_

All professional services rendered are charged to the client. Necessary forms will be completed to expedite insurance carrier payments. The client is responsible for all fees regardless of insurance coverage. It is customary to pay for services when rendered unless other arrangements have been made in advance.

I hereby authorize May and Associate Therapy Center to furnish information to insurance carriers and referring physicians concerning my treatment and I hereby assign to the provider all payments for professional service rendered to myself or my dependents. I understand that I am responsible for any amount not covered by insurance.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

# PATIENT RIGHTS AND RESPONSIBILITIES

## Page 1

### Confidentiality

Privacy and confidentiality are of the utmost importance to the clinical relationship. The therapist will not share information with any person without your written permission, except as required by law, your insurance company or in a situation deemed potentially life threatening.

### Appointments

Appointments are scheduled as a fifty five minute therapeutic hour. As a courtesy to you, our office does not “double book” clients for the same time slot – you have a specific appointment reserved just for you. It is very important that you handle any cancellations properly. In the event that you must cancel an appointment, please call the office at 704-659-4707 at least 24 hours in advance. FAILURE TO GIVE ADEQUATE NOTICE CAN RESULT IN YOUR BEING CHARGED \$50 ON YOUR CREDIT CARD FOR THE APPOINTMENT. Insurance does not cover missed or cancelled appointments. We have a voice mail system should you need to call after business hours to cancel an appointment.

Please note that not showing for a scheduled appointment will result in any future appointments being cancelled, and a fee of \$75 will be applied to your credit card, a copy of which we hold at the office. You will need to call the office to reschedule and any resultant fees. Excessive late cancellations and “no show” appointments can result in discontinuation of services with our office.

### Billing and Insurance

You are responsible for providing current and accurate insurance information. Our office will file insurance claims as a courtesy to you unless you indicate otherwise. You are responsible for the payment of all applicable fees at the time of service. Our filing of an insurance claim does not relieve you of your responsibility for the account. The office does not become involved with division of accounts between divorced parents. We accept payment by cash, personal check, Visa, Mastercard, or Discover.

You are responsible to know and understand the terms of your health contract benefits. For information regarding your insurance coverage, please call your insurance company directly. We will make every attempt to find out from your insurance company if they require pre-authorization and/or case management. IT IS HOWEVER, WISE FOR YOU TO LEARN FROM YOUR INSURANCE CARRIER IF THESE TYPES OF REQUIREMENTS EXIST SINCE YOUR CHARGES ARE ULTIMATELY YOUR RESPONSIBILITY. If your insurance fails to pay on a timely basis (45 days), we will send you a statement of account notifying you that your claim is unpaid, at which time, you must assist in pursuing your benefits. Under some managed care plans, the therapist is required to provide clinical information to a case manager after the initial session if additional sessions are needed. If you have any questions about this procedure, please feel free to discuss this with the therapist.

### Miscellaneous Fees and Charges

A collections fee of 40% of your account balance will be added to your past due account if we are unable to obtain payment on your account and it becomes necessary to turn your account over to a collection agency to obtain payment.

A service charge of \$25.00 will be applied to all returned checks.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## PATIENT RIGHTS AND RESPONSIBILITIES

### Page 2

#### Acknowledgement of receipt of Notice of Privacy Practices

I understand that all client conversations and records will be kept confidential unless written permission is granted otherwise. However, state law requires that therapists report any suspected child abuse or any concerns that s/he may have regarding a patient's possible likelihood of harming him/herself or others. I grant permission to the therapist to communicate with my emergency contact person if a situation is deemed potentially life-threatening.

If it becomes necessary to turn your account over to a collection agency, some confidentiality will be disclosed for collection purposes.

I understand that May and Associates Therapy Center follows the guidelines set by the Health Information Portability and Accountability Act (HIPAA). I understand I can request a printed copy of these guidelines. If you feel your HIPAA rights have been violated, you may file a complaint with our privacy officer, your I.M.E if Medicaid, or the professional board listed on your therapist's professional disclosure statement.

#### Acknowledgement of receipt of Disability Rights

I have read and understand my disability rights in North Carolina posted. I understand I can request a printed copy of these guidelines.

#### Patient Records

Patient records at May and Associates Therapy Center are accessed only by your providing therapist and the office staff.

#### Waiver of Subpoena Records/Clinician

I understand that I am waiving all rights to subpoena records or verbal reports of the psychotherapy provided by any May and Associates Therapy Center therapists. My signature represents my agreement that therapy is for the purpose of healing and will not be used to harm or disrespect anyone who might be included in the treatment.

#### Insurance

I authorize May and Associates Therapy Center to furnish information to insurance carriers and referring physicians concerning my treatment and assign to the provider all payments for professional service rendered to yourself and your dependents.

#### Consent to Treatment

I have read and understand the above information. I acknowledge and agree that May and Associates Therapy Center and affiliates will have no liability for any matters related to the counseling sessions. I give full consent for therapeutic services.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Professional Disclosure Statement

This professional disclosure statement is designed to inform you about my background, counseling orientation and to ensure that you understand our professional relationship.

### PERSONAL:

My name is Jessie Watts-Gogg and I am a Licensed Clinical Social Worker. I earned both my Bachelor's and Master's in Social work from the University of North Carolina, Charlotte. My experience includes working with children, adolescents, and adults. I have experience working at a day treatment program for school age children, at a psychiatric inpatient unit at Davis Regional Medical Center and also as a school counselor.

### PHILOSOPHY:

I know that it can be scary to reach out to someone for support but taking the initial step can lead to many new beginnings. As a therapist, my main goal is always to provide confidentiality, build trust and rapport so the consumer feels comfortable telling their story. Therapy is a non-judgmental, safe place where one can begin their healing process. How we think can dramatically influence our overall well-being. With support, one can expect to see positive changes in their work life, personal life and overall relationships. My job will be to help you work through the reasons behind coming to therapy, piece by piece. I believe in meeting the client where they are and going as slow as needed. One way to help the healing process is to develop healthy coping and problem-solving skills. I have found that when one is in control of their thoughts and emotions, it is easier for them to manage stress, build self-esteem and improve communication skills.

### CONFIDENTIALITY:

The counseling sessions are kept confidential and client information will not be disclosed to anyone except in the following circumstances:

1. If the counselor feels you are about to do harm to yourself or someone else, they must, by law, take steps to protect the vulnerable party. Any suspected abuse of a minor, the elderly, or the handicapped must also be reported.
2. If the client is a minor, the counselor must inform the parent or guardian of the counseling procedures. However, the privacy of the actual details of the individual sessions remains confidential between client and counselor.
3. If the counselor feels it would be in the client's best interest for the counselor to consult with counseling supervisors or colleagues, they reserve this right while protecting your identity
4. If the therapist is subpoenaed by the court to submit the case notes for trial purposes (such as custody hearing or other legal issues involving the client), the counselor is legally bound to submit the requested materials.

**EXPLANATION OF DUAL RELATIONSHIPS:**

It is important to recognize that the relationship between the counselor and client is professional in nature, It is common to feel a connectedness to someone when sharing intimate concerns, however, boundaries need to remain intact.

**LENGTH OF SESSIONS AND PAYMENT:**

Sessions are 50 minutes in length. If you are unable to keep an appointment, please call to cancel or reschedule at least 24 hours in advance.

Counselors at May and Associates Therapy Center charge \$125 a session. Our offices will file insurance claims as a courtesy to you unless you indicate otherwise. You are responsible for providing current and accurate insurance information, for the payment of all deductible and co-payment amounts, as well as all applicable fees, at the time of service. A record of payment is available if you want to file your own insurance claim.

The length of treatment is relative to the severity of the case and the depth the client wishes to go. At the beginning of counseling it is advisable to approach it on a trial basis, committing to an initial four sessions for mutual evaluation.

If you have any comments regarding treatment received from me, please do not hesitate to contact Perry C May at May and Associates Therapy Center, 862 Brawley School Road, Suite 202, Mooresville, NC 28117 704-659-4707, Partners Behavioral Health at 901 S. Hope Rd, Gastonia, NC 28054, or the North Carolina Social Work Certification and Licensure Board at P.O. Box 1043, Asheboro, NC 27204.

**Consent to Treatment:**

I, the undersigned, having read and asked the counselor for any needed clarification of the procedures and conditions mentioned in this document, understand the above information and I am in agreement with the noted conditions for treatment. I acknowledge and agree that May and Associates Therapy Center and affiliates will have no liability for any matters related to the counseling sessions. I give full consent for therapeutic services to be provided by Jessie Watts Gogg, LCSW for:

\_\_\_\_\_ Date: \_\_\_\_\_  
Name of Client (please print)

\_\_\_\_\_ Date: \_\_\_\_\_  
Signature of Client

\_\_\_\_\_ Date: \_\_\_\_\_  
Signature of Responsible Party ( if different)

I have reviewed the document with the client and believe the client has full understanding of the document and my explanations, and has been given the opportunity to ask for further clarification.

\_\_\_\_\_ Date: \_\_\_\_\_  
Signature of Counselor